## **Nebraska Commission on Problem Gambling**

Minutes of the meeting held on August 30, 2013 Omaha State Office Building 1313 Farnam Street, Omaha NE 68102, Room 226

Commissioners present for roll call: Chairman Ed Hoffman, Vice-Chair Teri Teutsch, Co-Secretary Mark Canada, Co-Secretary Janell Holt, Susan Lutz, Mathew Anselmo, Terry Scoville

Commissioners absent: Paul Leckband, Marla Bruder

**Welcome & Introduction**. Ed Hoffman called the meeting to order at 9:10 am and attendance was taken by roll call. Hoffman asked the commissioners to introduce themselves to the audience. The audience members were given the opportunity to state their names if they so desired.

### Item 1. Review & Approval of Agenda -

Ed Hoffman stated that Juan Paulo Ramiriz had to leave early and so asked that Item 5, discussion/vote of Ramiriz' services, be moved up to Item 3. Hoffman reviewed the other agenda items.

Action - Teri Teutsch made the motion to approve the agenda as amended. Terry Scoville seconded the motion. Roll call vote – Holt, Canada, Hoffman, Anselmo, Lutz, Scoville and Teusch voted yes. The motion passed.

#### Item 2. Review & Approval of Prior Minutes -

Discussion regarding correction of prior minutes in that they needed to reflect the fact that all Commission members at prior meeting had voted individually. Also, correction to the roll call vote in Item 1 shows that Teutsch abstained. That was changed to show Teutsch voting yes. Also, concerning Item 5, statement concerning withdrawal of a certain amount of funds.

Action – Scoville made the motion to approve the minutes with revisions. Holt seconded the motion. Roll call vote - Holt, Canada, Hoffman, Anselmo, Lutz, Scoville and Teusch voted yes. The motion passed.

#### Item 3. Discuss/Vote on Juan Paulo Ramiriz' services –

Juan Paulo stated that national data proves internet gambling is skyrocketing for college students – faster than for adults or adolescents. Juan Paulo stated that data collection will allow the providers to discover where the clusters of potential clients are. There was discussion on why the client number diminished after 2007.

Ed Hoffman asked Jerry Bauerkemper to talk about how the commission will utilize Juan Paulo's services. Bauerkempter said using data is vital to support the actions of the commission and GAP. Juan Paulo's data will also be used to provide a report to the legislature and the governor. Bauerkemper said that report becomes an extremely important piece in all facets of the GAP.

Bauerkemper recommended that the commissioners move forward to approve Juan Paulo's contract.

Currently, there is no one else gathering data for GAP and a report needs to be put together for the Governor and legislature per mandate. Data is also needed to ensure treatment continues to be provided where needed to Nebraska Problem gamblers and their families.

Action – Janell Holt made the motion to approve the service contract of Juan Paulo Ramiriz. Matt Anselmo seconded the motion. Roll call vote - Holt, Canada, Hoffman, Anselmo, Lutz, Scoville and Teusch voted yes. The motion passed.

## Item 4 – Status of Provider Contracts/Status of Payments to Providers:

Jerry Bauerkemper indicated that all Nebraska providers have signed their contracts and they are approved. He went through the provider billing submitted for July and noted that services have already increased. There was discussion on data collection and how critical is it that the correct data be collected and the emergency need for Juan Paulo's services to interpret this data.

Teri Teutsch asked about a breakdown of billing that details fees charged for client services and fees for administration. Jerry Bauerkemper provided details on what is included in a provider contract – specifically what fees can be charged.

Ed Hoffman mentioned that the providers need to be mindful about how much is billed against their contracts because the commission only has a set amount of dollars to work with. Jerry Bauerkemper said the commission will always be supplied with monthly and year-to-date expense reports.

## Item 5. Discussion/Vote on Magellan Services -

Ed Hoffman said that, in the past, client data and billing data were run through the Magellan data program. At that time, since the GAP committee was under the Department of Health & Human Services (hereinafter referred to as DHHS), that DHHS just included Magellan's fee for data collection as a part of their agency services. Now it has to be determined whether Magellan will still provide services to the commission for data collection. Discussion was had that this is needed so that Nebraska problem gamblers and their families continue to receive care.

Action - Mark Canada made the motion to have Jerry Bauerkemper move forward in gathering data on a contract with Magellan. Terry Scoville seconded the motion. Ed Hoffman made a friendly amendment to the motion to include that the Magellan contact be month-to-month per State law, that fields be fixed to comply with the commission's needs, that Jerry Bauerkemper and Jaun Paulo Ramiriz work together on this project, and that Bauerkemper and Ramiriz report back to the commission in 30 days.

#### **Discussion:**

Mark Canada accepted the friendly amendment to his motion. Roll call vote on the motion and amendment - Holt, Canada, Hoffman, Anselmo, Lutz, Scoville and Teutsch voted yes. The motion and amendment passed.

Morning Break - 10:50 a.m. to 11:08 a.m.

#### Item 8. Discussion/Vote on contract with Snitily Carr –

Ed Hoffman asked that Agenda Item 8 be moved before Item 6 because the representatives from Snitily Carr were present. Hoffman said that part of what Snitily Carr provided was a GAP website and that is a very necessary piece for the western part of the state. Hoffman felt that getting the website up and running in order to provide vital information for services was vital.

Jerry Bauerkemper said there is a statutory mandate for the commission to provide prevention services. This website is integral to that endeavor. Bauerkemper gave an overview of services that

Snitily Carr previously provided and introduced Mike Losee. Mike presented a plan for website implementation.

Mike introduced Kelly Anderson, also from Snitily Carr. Mike discussed their history with GAP and the direction they would like to pursue with the current Commission. Mike commented that he understood the only piece the Commission was addressing was with regard to the website.

Bauerkemper said that the website will give Nebraska problem gamblers a list of available providers and other information that was vital.

Action – Ed Hoffman made the motion to approve entering into a contract with Snitily Carr, on an emergency basis for service of the website. Janell Holt seconded the motion. Roll call vote - Holt, Canada, Hoffman, Anselmo, Lutz, Scoville and Teusch voted yes. The motion passed.

**Lunch Break** – Noon to 12:30 p.m.

#### Item 6. Status update from NCCG on helpline and workforce development -

Jerry Bauerkemper said there is a critical need to increase the provider numbers. Right now the western part of the state is lacking services. He recommended that the commission move forward with evaluation of web based training classes to make it easier for potential providers to get certified.

It was agreed to allow Jerry Bauerkemper to move forward, to gather information in determining all the components to creating online classes. Bauerkemper provided an overall status update on the provider workforce and certification process.

## Item 7. Overal Status update -

Discussion of staff needs and current funding authorization.

Jerry Bauerkemper presented a concept called "distance treatment." This would allow a counselor to give treatment over the phone to a client that would not be able to travel, or needed crisis treatment. He asked the commission to allow him to work in developing this treatment plan with a subcommittee.

The commission agreed to allow Jerry Bauerkemper to move forward in gathering information. Bauerkemper said he'd like to see each subcommittee contain at least five members.

The following committees were created:

**Distance Treatment Subcommittee** – Chairperson - Teri Teutsch, Deb Hammond, Harlan Vogel, John Bekins, Mark Canada, Jerry Bauerkemper.

**Certification Subcommittee** – Chairperson – Janell Holt, Jeff McKeowen, Terry Scoville, Mike Sullivan, Janet Johnson, Chuck Spence, Jerry Bauerkemper.

Bauerkemper presented an overview of treatment and prevention goals. Three logo options were presented for the commission. It was agreed to use Option 2.

#### **Public comments -**

• Harlan Vogel stated that the cooperation that was demonstrated in the room today was refreshing. After time, he hopes that a really good product is put in place and rolls forward. But with the

cooperation and positive attitude demonstrated in the room today, he has a good feeling about the commission's future success.

• Deb Hammond stated that she has picked up a number of additional clients over the last two months.

# Next Meeting -

It was agreed to meet on November 8, 2013, at 9:00 a.m.

The meeting was adjourned at 1:45 pm